Cause Analysis Training
1-Day Leadership for Effective Cause Analysis

Learn from instructors with extensive real-life experience across multiple industries the leadership skills and behaviors that ensure organizations effectively solve problems and learn from failures. The training is presented as an interactive seminar and provides a forum to discuss how leaders can more effectively champion a resilient organization that learns from its failures. The seminar emphasizes leadership behaviors required to effectively find and fix problems in the organization.

Benefits:

- Improved performance by enhancing leader's ability to promote organizational learning from equipment, human performance, program, and organizational failures
- Cost avoidance and improved organizational resilience by providing leaders with behaviors, tools, and practices to encourage identification of problems and learning from failures before they become consequential.

Who Should Attend:

- Leaders from Executive to Supervisor Level
- Leaders who want to provide their organizations with the tools and behaviors to learn from failures and avoid costs associated with poor performance and consequential events.
- Quality Assurance and Oversight personnel

Class Description:

Introduction:

- Aligning organizational behaviors around effective cause analysis activities
- Fundamental principles of non-compliance

Behaviors and Roles for Effective Causal Analysis

- Ties to leadership model behaviors
- Essential factors for effective Cause Analysis
- Warning flags for declining performance

Cause Analysis Fundamental Concepts

- Process overview with emphasis on where leaders can best influence cause analysis teams and individuals conducting causal analysis.
- Objectives and standards for effective cause analysis with an emphasis on what good looks like
- Providing effective oversight and support
- Depth considerations

Approaches for Solving Human Performance, Organizational, and Programmatic Problems

- Fundamental concepts and perspectives
- Relationship of Behavior and Performance
- Systems approach to evaluating human performance errors and violations
- Tie to Organizational Effectiveness Concepts

Leadership Issues and Conclusion

- Effective oversight behaviors
- Challenging cause analysis activities and reports with respect
- Call to action – what to do differently starting today

The maximum class size is limited to 15 students to ensure active participation and discussion from all students.